These are the most commonly asked questions and suggested solutions.

- **I'm having PROBLEMS!**
   Streamline offers context sensitive help. Click on the nearest   icon to get to the help files.
   - The popup notification telling me about new jobs is an irritant while I am busy in another program
   When it pops up while you are busy elsewhere, simply don't click on 'OK'. This will stop any further popups from happening. All notifications that need your attention will be kept until you go back to Streamline and start the popups again by clicking on 'OK'.
- **Files don't want to open**
   This is your browser that doesn't want to allow popups. The quick-fix is to hold down CTRL (and keep holding it down until you see the document) while clicking on the link. The better way is to change your browser settings to allow popups from Streamline. If you don't know how - give us a shout.
- **I am searching for a task that I know was done, but the system can't seem to find it?**
   You need to specify whether the task is active or completed when doing the search. If you are unsure as to its status: At the bottom of the search results page you are given a link to repeat the search on completed (or active tasks if the original search) was for completed tasks) tasks. Click on the link. Of course it is much easier to find tasks by going to the Address Book Entry it should be associated with.
- **I go out on the road and need to take Streamline info with me. Can I print?**
   Yes. Remember that Streamline is, in essence, a web page. You can print any web page by right-clicking on it and selecting the 'Print' option. (You can also save it to your hard drive from here)
- **When viewing a page with a lot of tasks on it I struggle to find a specific task on the page.**
   Web Browsers allow one to search through their content. Press CTRL-F and type in a word that you are searching for. The browser will find it for you. Note: Stream-Line consists of multiple frames (like the calendar, the many etc). Make sure you click on the frame you want to search through before pressing CTRL-F
- **Maybe my problem is an Infrequently Asked Question? (aka an IAQ :). What can I do?**
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